

# Glass Open Book



## Javier Hernandez

Company: Bucher Emhart Glass  
Job title: Field Service Specialist  
Languages: English  
Location: United States

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### Work experience

Company: Bucher Emhart Glass  
Job title: Field Service Specialist  
Oct 2002 - Present (21 yrs 7 mos)  
Responsibilities: End to End projects specialist, Hot-End and Cold-End connectivity and real time feedback on Glass containers defect assessment and solutions.

### About me

Statement: 31 years of experience in the engineering world of automation, 18 in the Glass industry, always focused in customer satisfaction, all the way from the customer service management, to technical service engineer, technical trainer, product specialist, project manager to process engineering.